



## DSAR MANAGEMENT SERVICES OVERVIEW

MANAGED SERVICES FOR ARTICLE 15 – RIGHT OF ACCESS

# ABOUT DATA PRIVACY SERVICES



## Company Overview



Data Privacy Services is the trading name of Data Privacy and Security Services Limited. The brand was founded in 2016, by George Harris (Senior DPO).

The business is a data protection and information security consultancy, based in London (United Kingdom) and Paphos (Cyprus).

We employ 10 Data Protection Officers (DPOs) and work with multiple organisations across the UK, Europe and beyond.

Our DPOs are dual trained in both data protection and information security.

# OUR SKILLS AND EXPERIENCE

- All our Data Protection Officers (DPOs) are certified.
- Many of the DPOs have passed other qualifications such as EU GDPR Practitioner, Data Protection Act 2018 etc.
- Our DPOs have managed hundreds of DSAR's over the previous 9 years.
- Senior resources have 15-20 years experience.



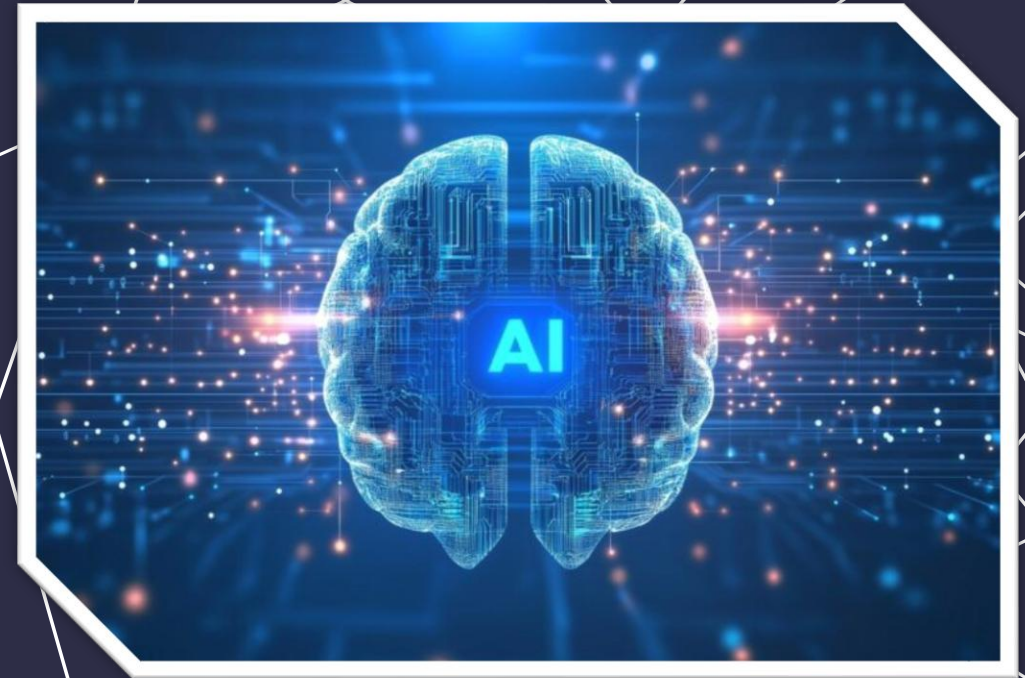
# DSAR MANAGEMENT SERVICES

- We provide an end-to-end management service for Data Subject Access Requests (DSARs) under Article 15 of the GDPR e.g. Right of Access.
- This includes:
  - Management of the development and delivery of the DSAR.
  - Redaction of the response to conform with data protection legislation.
  - Quality review, prior to delivery to the Data Subject.



# DSAR SERVICE DELIVERY

- You organisation will be assigned a dedicated Senior DPO for any DSAR.
- Other team members will be available as and when required e.g. for quality reviews.
- We will utilise the latest in Artificial Intelligence (AI) to develop and redact the response.
- SLA for service response is one business day.





# SCOPE AND COMPLEXITY MANAGEMENT

- We will review the Right of Access request and agree how best to respond.
- The communication with the Data Subject is managed by our team.
- Our goal will be to minimise the overhead of producing the response.
- We ensure that even in complex cases, business disruption is minimised, and automation is applied where possible.



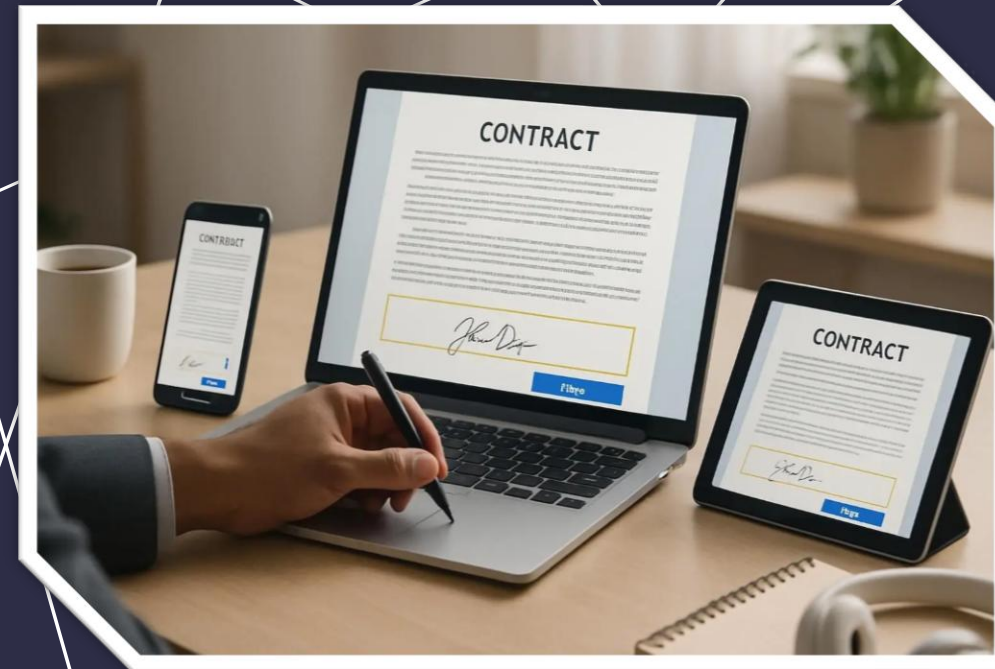
# PROACTIVE MANAGEMENT APPROACH

- We are focused on risk reduction for our clients.
- Our skills and experience in DSAR Management ensures that we mitigate your risk of non-compliance.
- The approach we take minimises the overhead and reduces your potential for financial loss.
- Our DPOs take the lead when responding to a DSAR, working with you team to collate the data and produce the response.



# OUR DSAR MANAGEMENT CONTRACTS

- We offer a 1 year and a 3-year contract option.
- Contract includes:
  - Cost of a Senior DPO and a DPO to manage and deliver the response (billed per DSAR)
  - Standing monthly fee for inclusion into our systems and AI tooling readiness
  - Cost of developing and redacting the response using AI (billed per DSAR)





# FINANCIALS – DPO RATES (1 YEAR CONTRACT)

Role	Day Rate
Senior Data Protection Officer (SDPO) – DSAR Delivery Manager.	£750.00
Data Protection Officer (DPO) – Data review and compliance management.	£495.00



**Note – day rates are exclusive of VAT at 20%**

**Note – The above day rates are discounted by approximately 15%, based upon the standard ad-hoc day rates for these resources.**

**These are fixed day rates charges that will apply to the management and delivery of a specific DSAR within the contracted period.**

# FINANCIALS – STANDING MONTHLY CHARGE (1 YEAR CONTRACT)

Description	Monthly Fee
There is a standing monthly charge for the duration of the contract.	£59.00
This fee covers set up and access into DPS systems including the AI DSAR Tooling.	



**Note – monthly charge is exclusive of VAT at 20%**

**Note – This is the minimum monthly fee paid via GoCardless subscription. It provides your organisation with access to our services, access to a certified DSAR specialist and enablement for the management of a Right of Access DSAR within the AI Tooling solution.**

# FINANCIALS – AI TOOLING CHARGES (1 YEAR CONTRACT)

DSAR Type	Document Limit	Pages Limit	Price Per DSAR	Price Per Additional Document	Discovery Hours Included
Small	250	3000	£649.00	£0.80	1
Medium	1500	8000	£1750.00	£0.70	2
Large	5000	6000	£3499.00	£0.60	4

Note – charge is exclusive of VAT at 20%

Note – Additional professional services may be required depending upon the data sources and the specific complexity of the DSAR.

Professional Services Charges	Rate
Day Rate	£800.00
Hourly Rate	£125.00
Hourly Rate (if outside of office hours)	£175.00

Note – charge is exclusive of VAT  
at 20%

# FINANCIALS – DPO RATES (3 YEAR CONTRACT)

Role	Day Rate
Senior Data Protection Officer (SDPO) – DSAR Delivery Manager.	£660.00
Data Protection Officer (DPO) – Data review and compliance management.	£435.00



Note – day rates are exclusive of VAT at 20%

Note – The above day rates are discounted by approximately 25%, based upon the standard ad-hoc day rates for these resources.

These are fixed day rates charges that will apply to the management and delivery of a specific DSAR within the contracted period.



# FINANCIALS – STANDING MONTHLY CHARGE (3 YEAR CONTRACT)

Description	Monthly Fee
There is a standing monthly charge for the duration of the contract.	£49.00
This fee covers set up and access into DPS systems including the AI DSAR Tooling.	

**Note – monthly charge is exclusive of VAT at 20%**

**Note – This is the minimum monthly fee paid via GoCardless subscription. It provides your organisation with access to our services, access to a certified DSAR specialist and enablement for the management of a Right of Access DSAR within the AI Tooling solution.**



# FINANCIALS – AI TOOLING CHARGES (3 YEAR CONTRACT)

DSAR Type	Document Limit	Pages Limit	Price Per DSAR	Price Per Additional Document	Discovery Hours Included
Small	250	3000	£549.00	£0.70	1
Medium	1500	8000	£1450.00	£0.60	2
Large	5000	6000	£2999.00	£0.50	4

Note – charge is exclusive of VAT at 20%

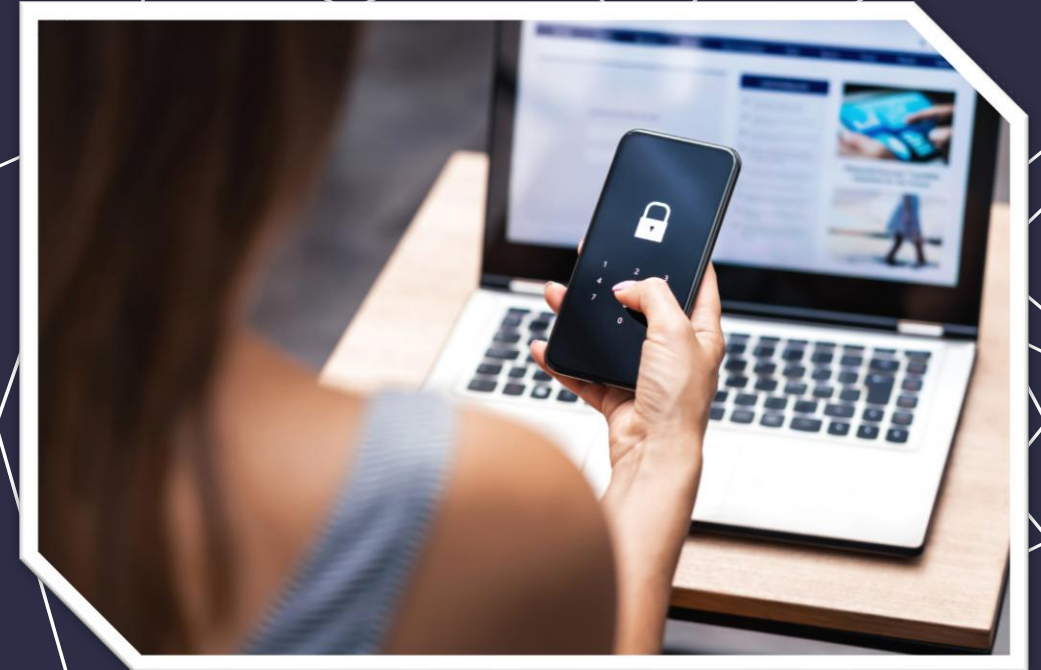
Note – Additional professional services may be required depending upon the data sources and the specific complexity of the DSAR.

Professional Services Charges	Rate
Day Rate	£700.00
Hourly Rate	£105.00
Hourly Rate (if outside of office hours)	£150.00

Note – charge is exclusive of VAT  
at 20%

# WHAT IS THE COST OF A TYPICAL DSAR?

- The cost of a DSAR will be based upon:
  - The amount of time needed to manage the delivery (based upon the DPO day rate).
  - The amount of data needed to be included in the response and the amount of data that needs to be redacted (based upon the AI tooling costs).
  - The cost of any additional professional services to configure the AI Tool for any complex requirement (based upon the stated day and hourly rates).
- This will vary from DSAR to DSAR.
- We always aim to minimise the scope (as per guidance within the Data Use and Access Act 2025.)



# WHAT ARE THE BENEFITS OF USING DPS?

- We remove the hassle and stress from your internal team when it comes to Article 15 DSARs (Right of Access).
- We have the expertise to streamline the request and reduce your internal overhead on production of the data.
- Our AI tooling removes duplications and automates the redaction.
- We reduce business disruption, reduce your costs and reduce your risk of non-compliance.





# CONTACT US:

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